



## Arrivals and Departures Policy - Uplands

TJ's Club (Hampshire) Ltd recognises that the safe arrival and departure of the children in our care is paramount. We use the wooden side gate to the left of the main entrance for parents to collect their children from.

Club staff will ensure that an accurate record is kept of all children in the Club, and that any arrivals or departures are recorded on our online register via the use of a laptop which is out at every session. In addition, we conduct regular headcounts during the session.

### Escorting children from class at the end of school to After School Club

- From 3.20pm staff members will be in the music room;
  - TJ's staff will collect year R and year 1/2 children from their classrooms and bring them to the music room.,
  - Key Stage 2 children will be expected to make their own way promptly to the music room from their classroom.
- If a child is booked into the Club but does not arrive, we will check with school staff if the child was present at school that day. If the whereabouts of the child is not known, TJ's staff will immediately inform school office staff and the child's parents or carers, and follow the procedures laid out in the **Missing Child** policy.

### Arrivals

- Our staff will greet each child warmly on their arrival at the Club and will ensure they are signed in on the laptop using our online register.

### Departures

- On arrival at school, parents will be required to telephone the club phone on 07947 979085 to let staff know that they are there. TJ's staff will bring children to their parents/carers.
- Staff will sign children out on our online register on the laptop.
- Children can only be collected by an adult who has been authorised to collect them on their registration details, or verbally or via email for occasional collections

- With consent on the child’s registration details, we will allow older children to walk home on their own leaving Club at a time agreed with their parents. Where possible, we would like parents to inform us by text when their child has arrived home safely.
- The child’s parents or carers must inform the Club in advance if someone who is not listed in the registration information is to collect the child. Club staff will contact the main parent or carer for confirmation if they have any concerns regarding departures.
- The parent or carer must notify the Club if they will be late collecting their child. If the Club is not informed, the **Uncollected Children** policy will be followed.

## Absences

- If a child is going to be absent from a session, parents must notify the Club in advance.
- If a child is absent without explanation, staff will contact the parents or carers and the school to check where the child should be. If there is no explanation for the absence the Club will activate the **Missing Child** procedure.
- The Club will try to discover the causes of prolonged and unexplained absences. Regular absences could indicate that a child or their family might need additional support.

This policy was adopted by: TJ’s Club (Hampshire) Ltd	Date: October 2024
Signed: J Little	To be reviewed: October 2025

Written in accordance with the *Statutory Framework for the Early Years Foundation Stage (2023): Safeguarding and Welfare Requirements: Safety and suitability of premises, environment and equipment [3.1, 3.55-3.56]; and Information and records [3.69-3.7], child protection (3.4)*